



*Memorial Hospital  
Los Banos*

A Sutter Health Affiliate

*With You. For Life.*

# *2008 Report to the Community*



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# Our Commitment to the Community

Dear Friends and Neighbors,


The year 2008 marked a turning point for Memorial Hospital Los Banos. The hospital returned to profitability after three years of losses totaling approximately \$10 million dollars. Many factors contributed to the turnaround, but ultimately credit goes to our entire staff—doctors, nurses, clinical, support and administrative personnel. The entire hospital team has pulled together and achieved notable success in patient satisfaction and quality measures.

In 2008, we set the goal of attaining the designation as a Critical Access Hospital from the federal government. This will secure enhanced reimbursement for our Medicare services and should enable the hospital to stay profitable. If we meet this goal, you will see some shifts in the coming years to more private rooms and added space for our ambulatory surgery and emergency departments.

The opening of a Sutter Gould Medical Foundation office in October and the development of its community provider network, an independent provider association is an important milestone for our community and Memorial Hospital Los Banos. This network opens up the way for many of our residents to now get their health care services (both inpatient and outpatient) delivered at our hospital. We are encouraging residents to “buy local” at Los Banos businesses, including their local hospital.

I want you to know that all of us here are completely committed to providing you, our neighbors, the very best in health care services. It is a privilege to be of service and we strive daily to continue to earn your trust.

Best wishes for your good health,



Richard Liszewski, FACHE, Administrator



*Childbirth Education*



*Inpatient and Outpatient Surgeries*

## Community Benefit Programs 2008

Memorial Hospital Los Banos is a community-based, not-for profit hospital. We are committed to enhancing the health of our community in many ways. Community benefit contributions for 2008 were \$504,604. Additionally, hospital managers volunteered more than 478 hours in community service projects. Community benefit programs for 2008 included:

- Clinical rotation site for nursing, respiratory and radiology students.
- Work experience positions for ROP students for high school students interested in health care careers.
- Freedom from Smoking series in cooperation with the American Lung Association.
- Car seat safety classes and inspections.
- Breastfeeding support classes and consultations.
- Childbirth classes for parents (English and Spanish).
- Support groups including Mom's Support Group, Cancer Support Group and Diabetes Support Group.
- Support of the American Cancer Society through Platinum Sponsorship at the Relay For Life. Our dedicated employees raised over \$10,000 in 2008.
- Support of the American Heart Association, with employees contributing \$4,000.
- Support of March of Dimes, with employees contributing more than \$3500.
- Partnering with the Merced County Sheriffs Department and Riggs Ambulance as sponsors of the Lost Child and First Aid Booth at the Merced County Spring Fair.
- Partnering with the Merced Fire Department to host the Lost Child and First Aid Booth at the Wild West Weekend.
- Hosted our two annual large health fairs: Woman's Health Fair and the Children's Health and Safety Fair. These events involve partnership with more than 25 organizations to provide fun and user-friendly information to members of our community. In 2008, we had more than 500 attendees at each event.
- The 2008 Foundation Gala, *The Royal Orchid, an Evening in the Orient*, was a wonderful evening for all that attended. More than 400 guests attended and enjoyed silent and live auctions along with great food and dancing to the Jessie Charles Band. More than \$30,000 was raised for MHLB Emergency Department for renovations to currently keep up with the 21,000 plus patients that are seen on an annual basis. If you would like to become a sponsor of the 2009 Gala, *The Royal Masquerade Ball*, please contact Michelle Marchese, Philanthropy Coordinator at (209) 826-0591 ext. 276.

### Leadership

Memorial Hospital is affiliated with Sutter Health and we are governed by a volunteer Board of Directors. Our 2008-2009 Board of Directors are:

David P. Benn	Sandra Lee Howard
Wan H. Chan, M.D.	Michael K. Larson
Loretta M. Garcia	Richard S. Liszewski,
Stephen Georgiou, MD	Administrator
Joe G. Gutierrez	William K. Rapp, Jr., DDS
Joe Hirt	Anthony R. Whitehurst

## Convenient Care Close to Home

You don't have to leave Los Banos to receive quality, convenient health care. Memorial Hospital Los Banos specializes in taking care of our community, offering the finest in local medical services, including:

- 24/7 Emergency Room
- Excellent Family Birthing Center
- General and Specialty Surgical Procedures  
*(both inpatient and same-day surgeries)*
- State-of-the-Art X-Ray and Imaging Services
- Lab Tests
- Informative Patient Education Classes and Special Events
- Rural Health Clinic  
*(open Monday to Saturday 9:00 a.m. to 9:00 p.m.)*

To learn more about Memorial Hospital Los Banos, please visit our web page at [memoriallosbanos.org](http://memoriallosbanos.org).

## Our Commiments

- Service . . . Our most important consideration
- Professionalism, care and compassion
- Employees are our most important resource
- To be a model not-for-profit health care system



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520 West I Street, Los Banos, CA 93635  
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## Quick Facts 2008

Annual Payroll 2008	\$13,700,000
Charity Care Provided	\$6,240,000
Community Benefit Contribution	\$504,604
Number of Employees	280
Number of Volunteers	40
Volunteer hours worked	7276
Active Physicians on Staff	24
Rural Health Clinic Visits	11,313
Emergency Room Visits	21,806
Outpatient Visits	1940
Outpatient Surgeries	989
Laboratory Tests	151,370
Births	722
Discharges	1942
Car Seat Safety Classes	12



*Obstetrics and Gynecology  
Department*